

**From:** [Sandie Patton](#)  
**To:** [DLNR.BLNR.Testimony](#)  
**Subject:** [EXTERNAL] Written Testimony Regarding Agenda Item D-2, BLNR Board Meeting on 02-14-2025  
**Date:** Friday, February 14, 2025 12:33:34 AM  
**Importance:** High

---

Aloha BLNR Board Members:

This written testimony is provided in support of applicant, **DHL MAHI OPCO, LLC's ("DHL")** request for **Consent to Mortgage, General Lease No. S-5162, DHL Mahi Opco, LLC, Lessee, Lalamilo, South Kohala, Hawaii, Tax Map Key: (3) 6-9-001:017**, on BLNR's Board Meeting Agenda as captioned above in the subject line of this email.

While I currently do serve as the Executive Director of the **Mauna Lani Resort Association ("MLRA")**, my testimony herein is written to share my personal knowledge, experiences and interactions with both the applicant as well as my very long history with regard to the subject property. This testimony should not be construed as any official position statement by the MLRA or its Board of Directors.

- I have worked at Mauna Lani Resort for over 30 years. I initially worked for Mauna Lani's original master developer, **Tokyu Corporation** and its various subsidiary companies at Mauna Lani, including **Mauna Lani Resort Inc., Mauna Lani Resort Operation, Inc.** and **Mauna Lani Service, Inc.** for a very long period of time serving as, among other things, Vice President of Resort Administration and even as the President of the MLRA. Thus, I am very familiar with the land lease document for the subject property.
- Beginning in 2005 and finally completed in 2008, the Tokyu Corporation subsidiaries conveyed all of the resort's master Common Areas to the MLRA. Neither the subject property nor any responsibilities contained in the Lease for the subject property were transferred to the MLRA. Rather, the subject property and all obligations associated with its Lease were subsequently transferred to and assumed by the current Lessor of record, DHL.
- It has been my personal experience that DHL is working diligently to fulfill its various obligations associated with the subject Lease (with regard to park maintenance and park access management, etc.) particularly in recent years and months. I regularly contact DHL regarding any park users' concerns and comments that are communicated to us and it has been my personal experience that DHL does make a concerted effort to address any such concerns and/or comments in as timely a manner as possible.
- I have personally observed the various steps DHL has taken (e.g., aesthetic and safety upgrades to correct deferred maintenance issues--some of which pre-date DHL'S assumption of the Lease--various signage improvements and upgrades, the replacement or repair of various furniture and fixtures, the trimming of overgrown trees to eliminate potential fire hazards, etc.)
- DHL has communicated to the community that its efforts in this regard shall be ongoing and that they are committed to continue these actions and efforts in order to provide the best experience for our internal resort community and, more importantly, to the general public who enjoy this very special park.

I do not have any objections to Agenda Item D-2 on the BLNR's Agenda as referenced above.

This testimony is provided for any lawful purpose that it may serve. Please do not hesitate to contact me at any time if you have any questions whatsoever.

*/s/ Sandra A. Patton*

**Sandra A. Patton**

**Email: [spatton@MLRAonline.com](mailto:spatton@MLRAonline.com)**

**Tel: (808) 885-9208 (Work)  
(808) 895-4100 (Mobile)**